

Chapter 4 Enquiry Hotlines/ Contact Points

1. Planning Department

Office	Tel. No.	Fax No.	Address
Planning Enquiry Counters	2231 5000	2877 0389	17/F., North Point Government Offices, 333 Java Road, North Point, Hong Kong 14/F., Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin, New Territories

2. Town Planning Board

Office	Tel. No.	Fax No.	Address
Secretariat* [Contact person: Senior Executive Officer / Executive Officer]	2231 4810 or 2231 4835	2877 0245	15/F., North Point Government Offices, 333 Java Road, North Point, Hong Kong

**Enquiry on Form P and other statutory planning matter*

3. Land Registry

Customers can conduct online search through the Integrated Registration Information System Online Services website at www.iris.gov.hk. They may also use the counter search services provided at the Customer Centre at Queensway and the Search Offices in Tai Po, Yuen Long and Tsuen Wan.

Office	Tel. No.	Fax No.	Address
Customer Centre	3741 2423	3114 7030	Queensway Government Offices, 19/F., 66 Queensway, Hong Kong
Tai Po Search Office	2653 5859	2650 8096	Tai Po Complex, 4/F., 8 Heung Sze Wui Street, Tai Po
Tsuen Wan Search Office	2416 3505	2415 3516	Tsuen Wan Multi-storey Carpark Building, 11/F., 174-208 Castle Peak Road Tsuen Wan, Tsuen Wan
Yuen Long Search Office	2475 0341	2474 7504	Yuen Long Government Offices and Tai Kiu Market, 7/F., 2 Kiu Lok Square, Yuen Long

4. Lands Department

District Lands Office	Tel. No.	Fax No.	Address
District Lands Office/ Hong Kong East	2835 1684	2834 4324	19/F., Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong
District Lands Office/ Hong Kong West and South	2835 1711	2833 1945	20/F., Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong
District Lands Office/ Kowloon East	3842 7450	2782 5061	3/F.-4/F., South Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon
District Lands Office/ Kowloon West	3842 7450	2782 5061	3/F.-4/F., South Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon
District Lands Office/ Islands	2852 4265	2850 5104	19/F., Harbour Building 38 Pier Road, Central Hong Kong
District Lands Office/ North	2675 1809	2675 9224	6/F., North District Government Offices 3 Pik Fung Road Fanling, New Territories
District Lands Office/ Sai Kung	2791 7019	2792 0706	3/F. & 4/F., Sai Kung Government Offices 34 Chan Man Street Sai Kung, New Territories

District Lands Office	Tel. No.	Fax No.	Address
District Lands Office/ Sha Tin	2158 4700	2602 4093	11/F., Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin, New Territories
District Lands Office/ Tai Po	2654 1263	2650 9896	1/F., Tai Po Government Offices, Ting Kok Road Tai Po, New Territories
District Lands Office/ Tsuen Wan and Kwai Tsing	2402 1164	2415 0703 or 2412 0505	10/F. & 11/F., Tsuen Wan Multi-storey Carpark Building, 174-208 Castle Peak Road Tsuen Wan, New Territories
District Lands Office/ Tuen Mun	2451 1176	2459 0795	6/F. & 7/F. Tuen Mun Government Offices 1 Tuen Hi Road Tuen Mun, New Territories
District Lands Office/ Yuen Long	2443 3573	2473 3134	9/F.-11/F. Yuen Long Government Offices, 2 Kiu Lok Square Yuen Long, New Territories

5. Buildings Department

Unit	Tel. No.	Fax No.	Address
Licensing Unit	2626 1616*	3184 7956	Buildings Department Headquarters, North Tower, West Kowloon Government Offices, 11 Hoi Ting Road, Yau Ma Tei, Kowloon

**Handled by “1823” of the Government*

6. Independent Checking Unit, Office of the Permanent Secretary for Housing

(For Non-divested Housing Authority's Properties / Divested Housing Authority's Properties)

Unit	Tel. No.	Fax No.	Address
Independent Checking Unit	3162 0491	3523 1200	8/F., Lung Cheung Office Block, 138 Lung Cheung Road, Wong Tai Sin, Kowloon

7. Licensing Group, Fire Services Department

Office	Tel. No.	Email	Fax No.	Address
Hong Kong Licensing Office	2259 6202	h_lic_1@hkfsd.gov.hk	2142 3190	2/F, Tung Lo Wan Fire Station, 111 Victoria Park Road, Causeway Bay, Hong Kong
Kowloon West Licensing Office	3423 9357	k_lic_1@hkfsd.gov.hk	2570 1933	4/F, Fire Services Department Kwai Chung Office Building, 86 Hing Shing Road, Kwai Chung, New Territories
Kowloon East Licensing Office	3423 9332	k_lic_3@hkfsd.gov.hk	2722 5256	
New Territories Licensing Office	3423 9328	nt_lic_1@hkfsd.gov.hk	2443 1411	

8. School Registration and Compliance Section, Education Bureau

School Districts	Tel. no.	Fax no.	Address
Eastern, Shatin, Wong Tai Sin, Yuen Long, Tai Po	2186 6425	2573 3459	28/F, E-Trade Plaza, 24 Lee Chung Street, Chai Wan, Hong Kong
North, Sai Kung, Wanchai, Yau Tsim Mong Kwun Tong, Tsuen Wan	2186 6423		
Sham Shui Po, Central & Western, Southern, Kowloon City, Tuen Mun, Kwai Tsing, Islands	2186 6424		

9. Office for Regulation of Private Healthcare Facilities, Department of Health

Office	Tel. no.	Fax no.	Address
Eastern, Kwun Tong, Tai Po, Sai Kung, Kwai Tsing	3107 8476	2117 0436	Room 1001, 10/F, Guardian House, 32 Oi Kwan Road, Wan Chai, Hong Kong
Southern, Kowloon City, Yau Tsim Mong, Tsuen Wan	3107 8477		
Central & Western, Sham Shui Po, Sha Tin, North, Islands	3107 8478		
Wanchai, Wong Tai Sin, Tuen Mun, Yuen Long	3107 2118		